

Charnley House Completes First Round of Dignity Training

29th September 2011 - Charnley House, a residential care home for the elderly in Hyde have successfully completed the first round of training required for the Dignity in Care Daisy Accreditation.

The Daisy Accreditation, which is delivered by Tameside and Glossop Community Healthcare Business Group, seeks to highlight the principles of Dignity, Customer Service and Respect and embed them in the working practices of Health and Social Care Providers.

As part of the award winning accreditation process, providers are expected to compile a portfolio of evidence, engage in observational audits and engage with Service Users to get a clear picture on how dignity is delivered within the care setting and to highlight areas where improvements can be made.

Charnley House is the first home to complete the training delivered as part of this accreditation, with 10 staff taking part in three half day sessions delivered at the home. There were smiles all round when the successful candidates were rewarded with certificates of achievement to acknowledge having successfully completed the training programme.

Once Charnley have trained 80% of all of their staff they will be well on their way to achieving full accreditation under the Daisy Accreditation which sees successful participants awarded with a Daisy Plaque to display within their organisation.

(For more information please contact the Dignity in Care Team (Janet Robson or Sean Downey) at Hollignworth Clinic, 01457 850 450)

