

Second Cohort at Charnley House Completes The Daisy Accreditation's Dignity in Care Training

11th November 2011



A group of Charnley House staff have successfully completed the training element of the Daisy Accreditation.

Charnley House, a residential care home in Hyde, is taking part in the Daisy Accreditation, delivered by Tameside and Glossop Community Healthcare Business Group.

Staff have taken part in three sessions looking at Dignity in Care in a variety of way across the adult health and social care environment. They have considered aspects of customer care, the personalisation of care and understanding the role of the regulator the Care Quality Commission.

Moreover, the staff taking part in the training have risen to the challenge and have signed up to become Dignity Champions. As Champions they will challenge poor practice and stand up for Dignity and Respect for everyone. They believe that Dignity is a fundamental human right and not just an optional extra. They will act as ambassadors for Dignity and make sure that Dignity and Respect is upheld for everyone, staff, residents and visitors alike.

Staff will now set about compiling evidence as part of a portfolio to demonstrate the ways Dignity and Respect are fostered within Charnley. Later in the year the home will undergo an observation visit whereby staff can demonstrate to individuals from various health and social care backgrounds, what makes Charnley a special place to be a resident or a member of staff.

Well done to all!

The Daisy Accreditation is delivered by Tameside and Glossop Community Healthcare Business Group part of the Family of Stockport NHS Foundation Trust. For more information please ask one of Charnley's Dignity Champions identifiable by the Daisy Badge, or speak to the Dignity in Care Team on 01457 850 450 or visit www.tamesideandglossop.nhs.uk/dignity

